

Frequently Asked Questions...

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Crestings

Q: How can I see what crestings will look like on my home without buying them?

A: Two ways:

- 1) On the main website page click on the link that says "Click here to see some photos". These are actual homes with crestings installed.
- 2) Call or e-mail for our clear acetate "style selector sheet." This is a clear sheet of plastic with all of the styles on it. You can look through the style selector sheet from the ground to see how good each style will look on your home.

Q: How does a roof cresting mount to the roof?

A: Our cresting attaches to the roof with standard angle brackets, which we bend to the pitch of your roof for you. Our standard brackets come customized to your roof slope with an order at no extra charge.

[CLICK HERE to Download a PDF drawing of a Standard Mounting Bracket](#)

Q: Can you describe what steps I have to take when installing the cresting to my roof?

NOTE: Please be aware that we at Architectural Iron Company recommend that a licensed, insured, professional roofer install any crestings or finials.

A: Yes, here are step by step instructions.

- 1) First remove all cresting pieces from the packaging.
- 2) Lay all the crestings out in a straight line.
- 3) Make cuts to trim the last piece to length if necessary. You can use a hacksaw or pretty much anything that will cut through metal.
- 4) After cuts are made, you'll need to attach the angle brackets to the cresting which are supplied. You'll use the 1/4x20x1 bolts (supplied) and the 1/4x20 nuts (supplied) to securely fasten the brackets to the cresting. Then attach the brackets to every other foot of the cresting. With the remaining brackets you will flip the cresting over and attach them to the feet on the other side.
- 5) Your roofer will then bring the cresting up onto the roof and mount them. Contact a local professional roofer to be sure you have the right lag bolts or screws to securely mount the cresting to the roof.

Q: How will I install the cresting if I have a ridge vent present on my roof?

A: We have ridge vent brackets, which are made to fit directly over your ridge vent so it is not sitting on top of the ridge vent. These brackets cost \$8.50 each and that includes priming and painting black.

[CLICK HERE to Download a PDF drawing of a Ridge Vent Bracket](#)

ARCHITECTURAL IRON COMPANY

Q: Do I need to ground the cresting once it's installed?

A: All crestings, finials, and snowguards must be grounded according to all applicable codes. It is the purchaser's responsibility to ground all crestings, finials and snowguards properly as well as to inform the property owners to inspect and maintain all grounding mechanisms periodically. Crestings, finials and snowguards are not designed nor intended to be used as lightning rods.

Incidentally in 25 years of making cresting, we have never heard of any damage to a building in which crestings or finials have played a part.

Q: How do I go about grounding the cresting once installed?

A: We at Architectural Iron Company are not in a position to give out grounding information for your area. What we can suggest is that you contact a local licensed electrician for the grounding codes in your area. He/she should be able to tell you exactly what you need to ground the cresting safely and if it is required or recommended in your municipality.

Q: Can a roof cresting be made to fit the exact length of my roof?

A: Yes. Our crestings come in approximately four foot sections and may need to be cut to fit your particular situation. However, we also offer a "Custom Set-up Option." What this entails is our taking a drawing from you - the homeowner - showing the measurements of where you will want to place the cresting. We then cut the cresting as close to the measurements as possible without taking away from the design. For all custom work there are additional charges. Please ask a customer service representative for a quote.

Q: How do the crestings attach to each other?

A: There are metal tabs welded on the ends of each cresting which simply interlock into the next section of cresting.

[CLICK HERE to Download a PDF drawing of the details of the Cresting's Tab Mounting system](#)

Q: Is painting of the cresting included in the price?

A: No. Priming and painting charges are not included in the price of the cresting or finials. We charge \$20.00 each cresting and finial section to prime and \$30.00 each section to paint with our standard black enamel.

Q: Can Capital Crestings provide colors other than black?

A: Yes, we will paint crestings a custom color at the customer's request as long as the customer can provide us with a Benjamin Moore paint color number. All custom painting entails additional charges.

Q: How long do crestings and finials last?

A: A lifetime. There's no reason why they shouldn't, barring accidental or deliberate damage.

Q: Is there any kind of warranty?

A: We offer a lifetime warranty against breakage. We also offer replacement on merchandise which is defective in materials or workmanship. However, we do not offer exchanges or refunds on any order since each order is fabricated to your needs and samples are available to show both style and quality of workmanship.

Q: I think I like two different styles. How do I choose?

A: That's simple. The best solution is to order the styles you like the best in sample form first. Samples are not full length panels, but are actual steel crestings about one foot long which are the height of a full panel. All Capital Cresting designs are available as a sample. The cost is \$25.00 per sample, which is refundable if you place an order within 60 days of your receipt of the sample. Shipping charges are additional.

Q: How do I attach a finial to a cresting?

A: The finial tubing will come pre-drilled for use on an end condition or as a corner accent. You will need to line up the finial where you want it to attach, drill the cresting to match the holes in the finial tube and bolt it together. We supply appropriate hardware.

[CLICK HERE to Download a PDF drawing of a Cresting/Finial Attachment Details](#)

Q: How do crestings hold up in high wind situations?

A: In high wind situations, you shouldn't have any problems. When the cresting is installed, it is bolted down to both slopes of the roof which makes it quite sturdy. We have never had a single report of any of our crestings coming loose or down due to weather conditions.

Q: I love the unique style of your finial designs, how can I use them if I don't purchase the cresting?

A: The finial can stand alone on most peaks or gables. We do have a stand alone finial bracket for these applications. The brackets are priced at \$45.00 each.

Q: Where can I put snowguards?

A: Snowguards can go at the lower end of the roof slope where the gutters are, which not only looks nice but it actually serves a purpose of restraining ice and snow that may fall off the roof - possibly injuring someone below.

Q: How long after I place my order will it ship?

A: Our lead time is usually about 2-3 weeks, depending on other orders ahead of yours.

Q: Can I rush my order, my roofer is coming next week!?

A: Yes, we can expedite an order. We normally charge 10% (depending on quantity) of the total order. This will not guarantee a ship date but it will put you ahead of all other orders which are not rush orders.

Q: How much does it cost to ship an order?

A: Our charge for shipping & handling is usually about 15% of the order. It's never more under ordinary circumstances within the continental United States.

Q: Can I save shipping charges by picking up my order at your factory?

A: Yes, however we must collect Pennsylvania sales tax (6%) on the total order if you pick it up from our plant.

Q: What material are your crestings made out of?

A: Our crestings are made from plate steel. We use a computerized plasma cutter to cut out the cresting design.

Q: Do you only offer crestings in steel?

A: Yes, we only offer crestings in steel.

Q: What thickness of steel cresting should I order?

A: This is entirely the customer's preference. The majority of our customers choose 3/16", and some go with a thicker cresting, for example 1/4" or 3/8" for the fact that they want a more defined look and thicker crestings give a better shadow effect.

Q: How often is repainting necessary?

A: We've been making crestings for almost 25 years and have never heard any complaints on the life span of our paint.

Q: What else can I use crestings for?

A: We leave that to your imagination. Some suggestions would be mounting the cresting to a masonry wall to accent the front of your yard. You can use them as fencing for your flower beds. We've had customers inquire about using them as window guards. You could run them up the sides of your walkway.

Q: Do you offer wholesale pricing to business owners?

A: Sorry, we do not offer wholesale pricing on any Capital Cresting products. The price that is listed on the website is the price for everyone.

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Do you have a question on our products or services?

Let us hear it!

Please call us at (800)442-IRON/4766 or email us at info@architecturaliron.com.

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